



ACCREDITED  
MANAGEMENT  
ORGANIZATION®

June 25, 2009

Thomas J Eosso  
Eosso Paving  
11 Phyllis Street  
Hazlet, NJ 07730

Dear Tom and Crew:

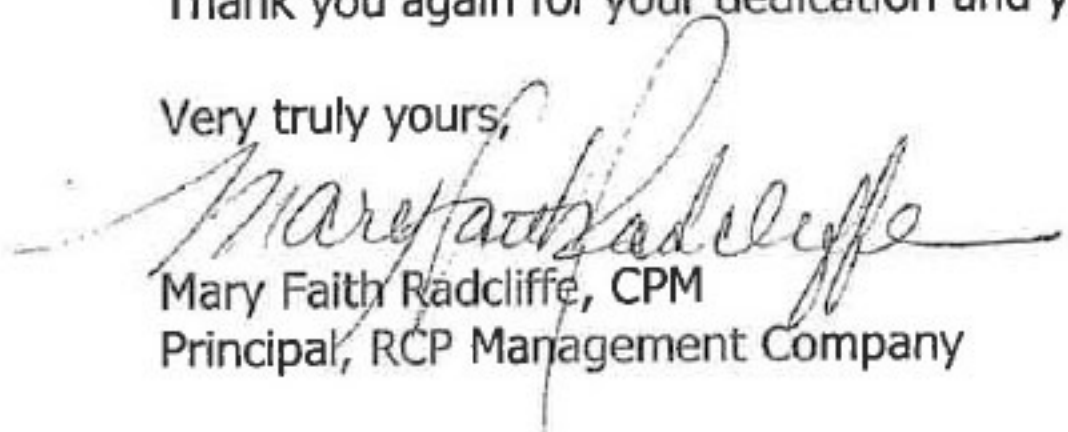
I want to personally thank you for the outstanding work done during the Glenbrooke at Bridgewater Condominium Association repaving project this spring. While we have come to expect the high quality of work typical of Eosso, we were astounded by the superior customer service we received from your entire company. You kept both management and residents informed during every phase of the job. Your communications were clear and informative and your staff and crew were always available for questions.

The outstanding customer service described above was more than enough to satisfy everyone in the community. But, it was not enough for you! To our amazement, you went WAY above and beyond by providing the Eosso Golf Cart for use by our Glenbrooke residents! Everyone was aware that the paving project would require relocating resident's cars for a few days. Our Association members had plenty of notice so they could accommodate this project. Your crew was extremely courteous and helpful to our residents and community manager. The crew went out of their way to personally chauffeur residents in the Golf Cart. In fact, many of them thought that the ride in the Golf Cart was a blast! I am amazed that you have been able to elevate a typically stressful paving project to FUN!

We received dozens of compliments from residents who were offered a ride in the Eosso Golf Cart! In fact, we received ONLY compliments for the Eosso team. We did not receive one complaint or criticism during or after this job. In our industry, this is UNHEARD OF! I truly appreciate the exemplary way in which Eosso handled this project from start to finish. I would wholeheartedly recommend Eosso Paving to any of our client Associations.

Thank you again for your dedication and your exceptional performance.

Very truly yours,

  
Mary Faith Radcliffe, CPM  
Principal, RCP Management Company

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